



CUR Collection Resource

NEWSLETTER EXCLUSIVELY
FOR CREDIT UNIONS



Winter is upon us! February celebrations include Valentine's Day and President's Day. We're also celebrating the opening of our Collection Academy Scholarship program. **More details below.**

If instead of celebrating, February makes you feel a little down, check out the link below for ways to help cope with the dreaded winter blues.

[By the Numbers: Winter Blues and SAD at Work](#)

How to Fight the Winter Blues

It's the new year, and your collection team needs to be at their best to take advantage of the collection opportunities that tax season brings.

Have you noticed that some of your team members are having difficulty concentrating, seem to have a lack of motivation and are losing productivity? Could be the team is suffering from the effects of cold, dark winter days.

This [article](#) from WikiHow gives some tips on how to win the battle with winter!

G R O W T H for Collection Success Series

G = Greater Tax Return Collections R = Resources O = Outsourcing W
= Well-Oiled Operations T = Troubleshooting H = Helping Hand



GROWTH is the Collection Success Series word for articles in 2019.

Greater Tax Return Collections is the first in our series.

Experian reports that as soon as the holiday decorations are packed away and Americans begin the New Year, media advertisements shift to two central themes – weight loss and taxes. No wonder the “blues” kick in during February. [Continue Reading...](#)



2019 CU Recovery Collection Academy

Experience sessions specifically geared towards making your credit union more efficient, productive and a better place to work. [Click here](#) to register and learn more about the **2019 CU Recovery Collection Academy**.

Apply today for an Academy Scholarship! The scholarship recipient will receive 1 free registration to the October 15 to 17, 2019 Academy plus up to 3 nights lodging at the host hotel.

[Apply online](#)

Building the Foundation Training

CU Recovery has developed training programs that leverage their 25+ years as the credit union collection department of choice. You will receive information that will immediately improve the success of collections, through one-on-one training, group sessions or online. [Take a look.](#)

- Collection Call Success Bankruptcy
- Success
- Successful Collection Department
- Training On The Go - Online Training



Valentine's Day Recipes

Whether planning a romantic dinner for two, or a special dinner for the whole family, [find great inspiration here.](#)



Welcome New Credit Unions

Welcome to the CU Recovery & The Loan Service Center family!

