



CUR Collection Resource

Newsletter Exclusively for Credit Unions

May 2018

Collection Academy



Scholarship Winners Announced!

CONGRATULATIONS to the 2018 CU Recovery Collection Academy scholarship winners!

Christy Garza, Pima FCU
Tori Napier, Tulsa FCU
Loraine Smith, Code CU

Each recipient will receive 1 free registration to the 2018 Academy plus up to 3 nights lodging at the host hotel.



October 9-11, 2018 Sign up today! [Click here to register](#)

Fresh Spring Recipes



After a tough winter for most of the country, it has been a refreshing sight to see the happy faces of daffodils and tulips. Now that Spring is here, many people are making plans for their summer vacation. With data breaches and mobile fraud in the news, it could be a good time to start an open line of communication with members to help avoid travel hassles.

Enjoy the newsletter!

Going Digital? Expect More Fraud Time to implement Fraud Prevention Tools



Fraudsters have been around from time immemorial, but the digital revolution is leaving financial institutions more exposed to criminal deceit.

A new survey of financial industry executives finds that companies that derive most of their revenue from online and mobile channels have substantially higher fraud costs than do similarly sized companies that rely less on the internet, according to a new report from Credit Union Journal.

[Click here](#) for prevention tips.

BUILDING THE FOUNDATION INFORM For Collection Success

Looking for ways to use the fabulous fresh produce at your market?

[Click here](#) for recipes to brighten your Spring table.

Outlook Tip

Need a Post-it note reminder on your screen?

Try this tip: Use virtual Post-it notes for reminders, quick notes, temporary bits of text or anything else. From your Outlook screen, click Cntrl+Shift+N.

WELCOME New Credit Unions



[Welcome to the Credit Unions that have joined the CUR/LSC Family](#)

 Follow us on LinkedIn

[Visit our website](#)

Our word for 2018 is **COMPLY**, each letter represents the topic of a 2018 Newsletter article.

C= Complex Issues

O= Open Communication

In a busy, distracting world how can you develop a culture of open communication that really works?

[Click here](#) to read the article. The articles can also be found on the [website](#).



From CU Recovery & The Loan Service Center



Own your career at CU Recovery, where your voice matters and your contributions are rewarded!

Applications Now Being Accepted for Debt Collection Representatives.

Apply Online Today

 **CU Recovery TLSC**
The Loan Service Center
Powered by FSCU

To apply, [click here](#).

On-site Collection Training Schedule:

June 20 Hosted by: Anderson FCU - Anderson, SC Time: 9 AM - 4 PM Cost: \$99 per person

August 15 Hosted by: Fairwinds CU - Orlando, FL Time: 9 AM - 4 PM Cost: \$99 per person

Join CU Recovery & The Loan Service Center at the following conferences:

June 10 - 12 . . . Carolinas Credit Union League Annual Meeting *Myrtle Beach, SC*

Sept 13 - 15 . . . Heartland Credit Union Association Annual Meeting *Kansas City, MO*

Sept 19 - 21 . . . Iowa Credit Union League Annual Conference *Coraville, IA*

Oct 9 - 11 CU Recovery Collection Academy *Bloomington, MN*

Oct 25 - 27 California Credit Union Collectors Council Educational Conference *Las Vegas, NV*

Visit our website for more details www.curecovery.com | 800.377.1798

Find out more, [here](#)

